

Practical Outcomes (21857)

2024 RTO Performance Summary Report

This report details the **2024** results of the *Student Satisfaction Survey* and from the *Employer Satisfaction Survey*, as well as results from previous years of the surveys (where available). The below overview presents the key Performance Measures across **Student experience**, **Student outcomes**, and **Employer feedback**.

Student Satisfaction Survey












- In 2024, 67,500 Victorian students across 264 Registered Training Organisations (RTOs) participated in the survey. The state-level response rate for Victoria was 43.8%.
- In 2024, around 39,000 respondents had completed their training (completers) and around 28,500 left training without completing (early leavers).
- A total of 465 students from Practical Outcomes (21857) participated in the 2024 Student Satisfaction Survey. This is a response rate of 40.4%.
- In 2024, 225 respondents were completers and 240 were early leavers.

Employer Satisfaction Survey

- In 2024, almost 10,100 employers of apprentice(s) and trainee(s), took part in the survey. The state-level response rate for Victoria was 41.2%.
- A total of 55 employers of apprentice(s) and/or trainee(s) who either completed their training or were still in training at Practical Outcomes (21857) participated in the 2024 Employer Satisfaction Survey. This is a response rate of 45.8%.

Performance measures

This table provides an overview of the 11 performance measures and is followed by a detailed analysis of these results.

	Practical Outcomes			2024 average
	2024	2023	Trend	Victoria
Student experience				
Proportion of VET students who were satisfied with training	75.0% ▼	78.5%		79.4%
Proportion of VET students who reported a positive perception of teaching	72.4% ▼	73.6%		75.2%
Proportion of VET students who reported a positive perception of the assessment process	80.4%	%		82.6%
Proportion of VET students who were satisfied with generic skills and learning experiences	57.7% ▼	60.0%		54.0%
Student outcomes				
Proportion of VET students who achieved their main reason for training	70.1% ▼	78.7%		76.7%
Proportion of VET students with an improved employment status after training	56.5% ▼	66.3%		56.6%
Proportion of VET students who went on to further study at a higher level than their completed training	24.6% ▲	18.3%		14.8%
Proportion of VET students who would recommend Practical Outcomes	75.9% ▼	77.9%		78.6%
Employer feedback				
Proportion of employers who were satisfied with training provided by Practical Outcomes	80.4% ▲	78.0%		76.1%
Proportion of employers who would recommend Practical Outcomes	71.2% ▼	78.0%		71.9%
Proportion of employers who reported improvement in the technical/job specific skills of their apprentices and trainees	76.5% ▼	79.5%		76.4%

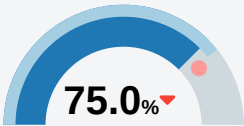
▲ Higher than previous year ▼ Lower than previous year

Student experience summary

Legend

Practical Outcomes 2024 2023 2024 Victorian average Higher than previous year Lower than previous year

Proportion of VET students who were **satisfied with training** provided by Practical Outcomes

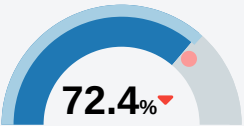


2024 n = 440

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with training provided by the RTO, exclusive of missing items and 'not applicable' responses.

	2022	2023	2024
Overall, how satisfied were you with your training at your training organisation?	81.7	78.5 ▼	75.0 ▼

Proportion of VET students who reported a **positive perception of teaching**

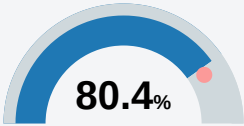


2024 n = 373

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with **all** three components of the question, exclusive of missing items and "Not applicable" responses.

	2022	2023	2024
Clearly taught the subject	82.8	78.0 ▼	76.9 ▼
Had current industry experience	88.7	84.7 ▼	83.1 ▼
Understood your learning needs	82.0	79.5 ▼	76.5 ▼

Proportion of VET students who reported a **positive perception of the assessment process**



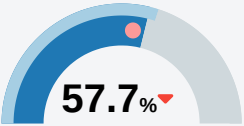
2024 n = 362

This measure is based on the proportion of students who reported they are "Very satisfied" or "Satisfied" that their assessment was a fair test of their skills and knowledge.

The methodology used to construct this measure was changed in 2024. Consequently, results for prior years are not comparable and have not been included in the 2024 release of VETStat.

	2022	2023	2024
How satisfied are you that your assessment was a fair test of your skills and knowledge?	-	-	80.4

Proportion of VET students who were satisfied with **generic skills and learning experiences** in 2024



2024 n = 362

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with **all** five components of the question, exclusive of missing items and "Not applicable" responses.

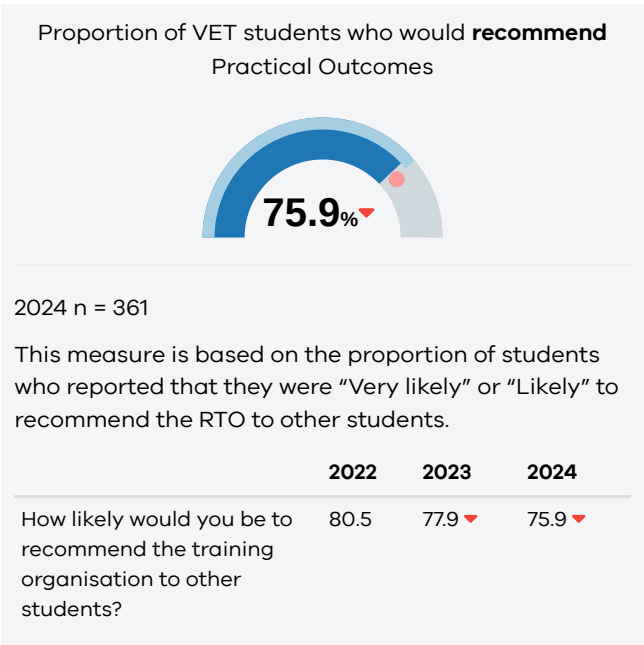
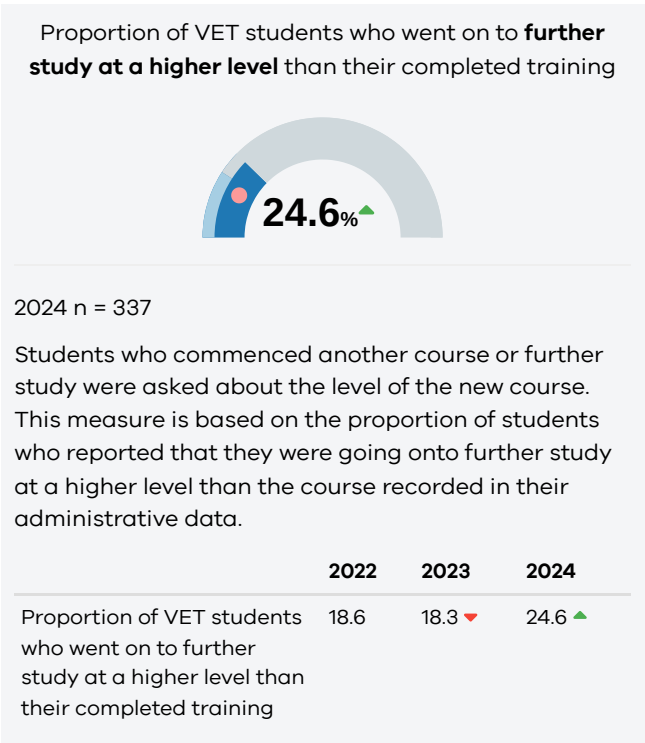
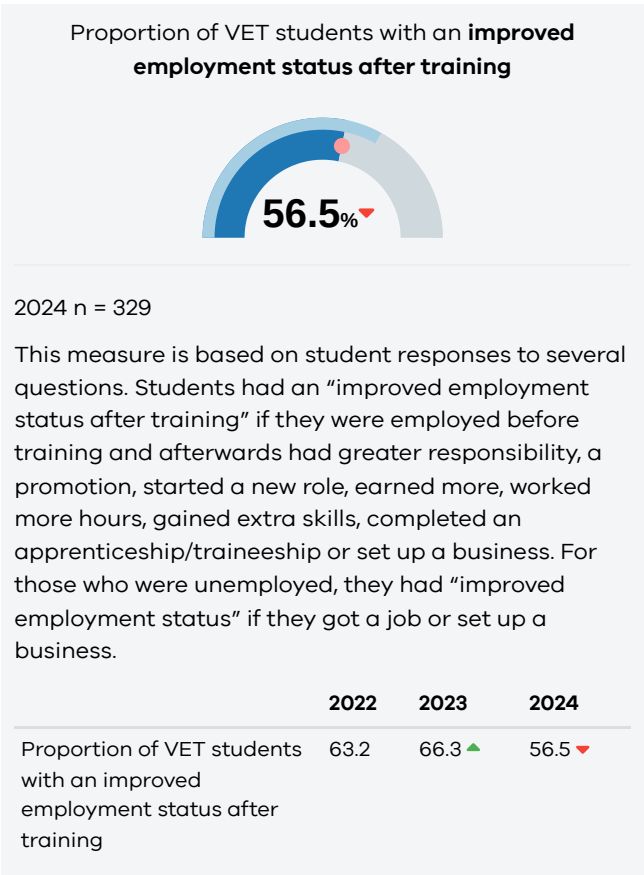
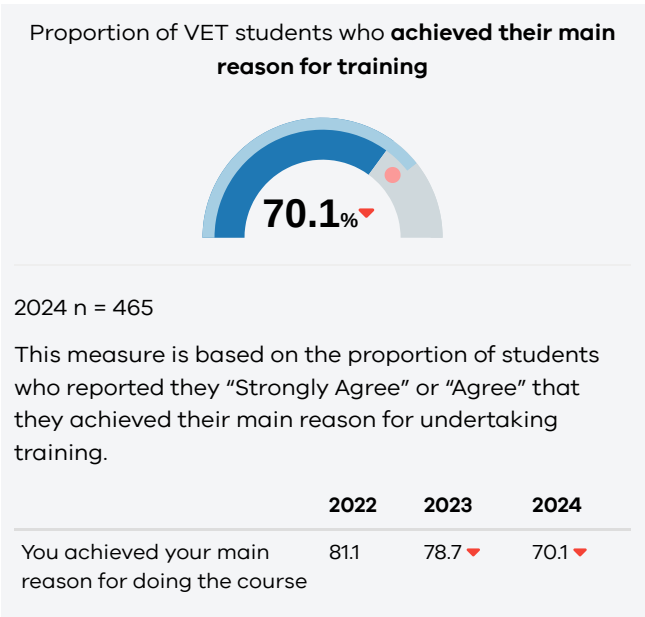
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	2022	2023	2024
Problem solving skills	80.5	76.6 ▼	73.8 ▼
Team working skills	81.0	74.3 ▼	70.6 ▼
Communication skills	-	76.9	75.0 ▼
Planning and organisation skills	-	76.9	73.8 ▼
Digital skills (e.g. using information from computers and digital devices)	-	71.5	72.4 ▲

Student outcomes summary

Legend

Practical Outcomes 2024 2023 2024 Victorian average Higher than previous year Lower than previous year

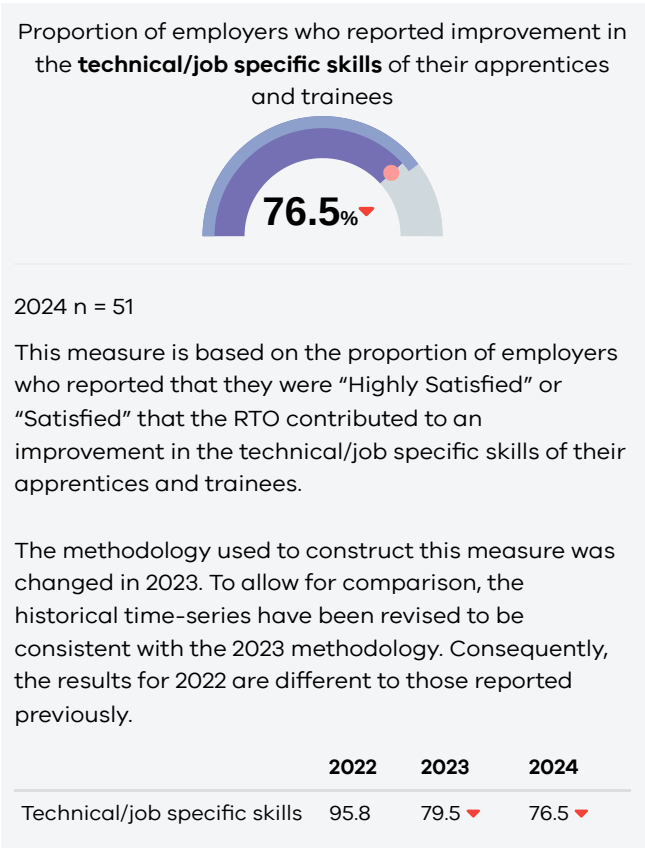
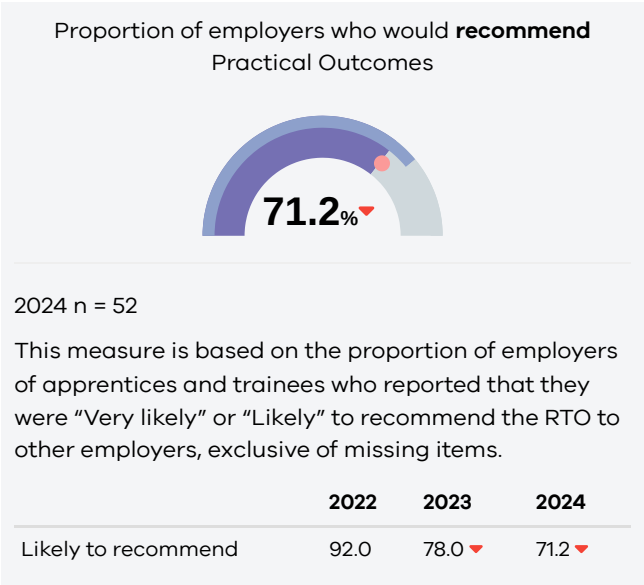
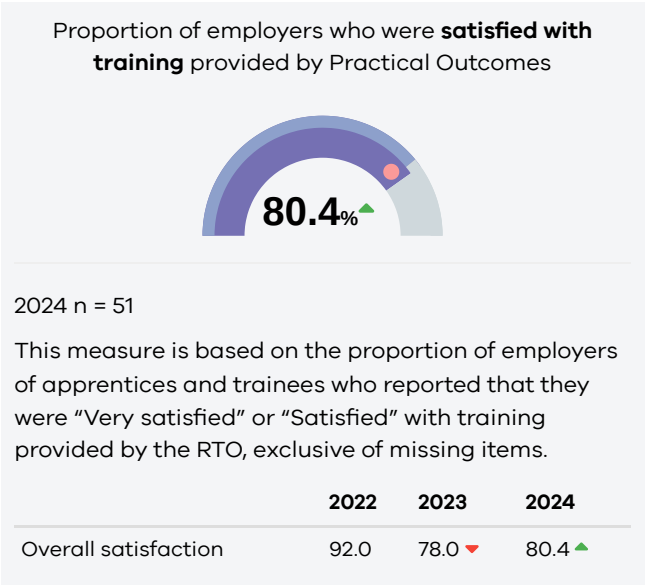


Employer feedback summary

Results from the *Employer Satisfaction Survey* will only be shown where there are five or more employers of apprentices or trainees who responded to the survey.

Legend

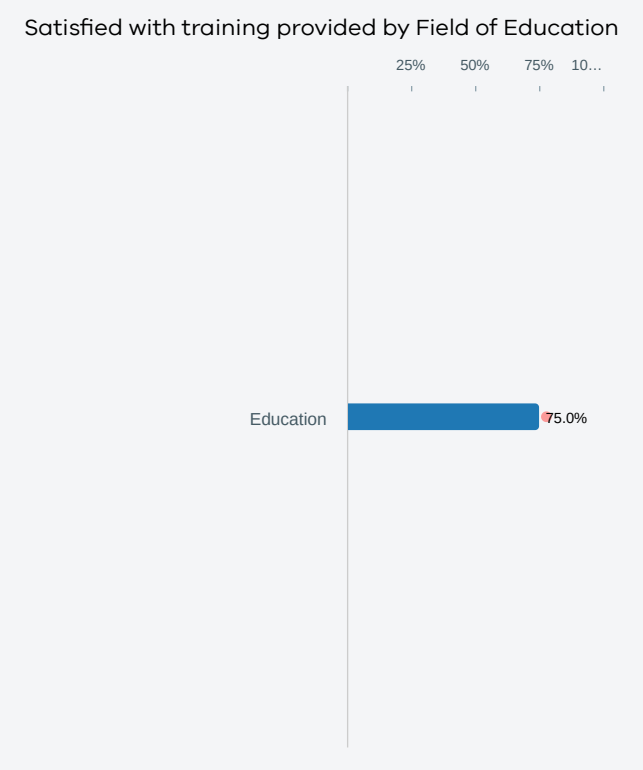
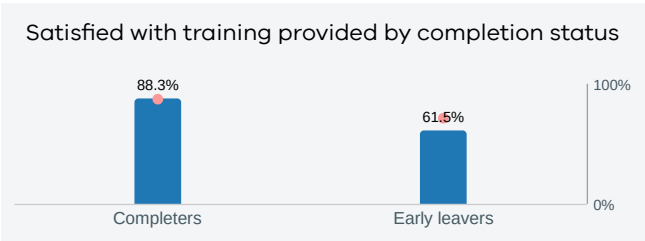
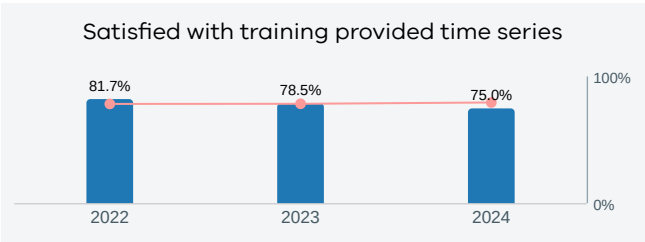
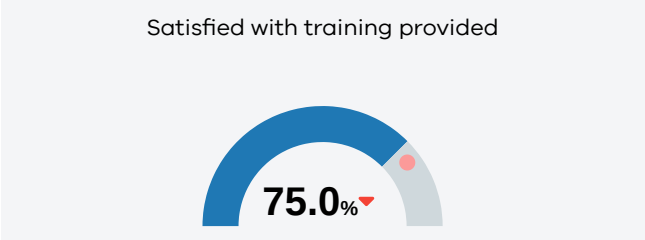
Practical Outcomes 2024 2023 2024 Victorian average Higher than previous year Lower than previous year



Student experience

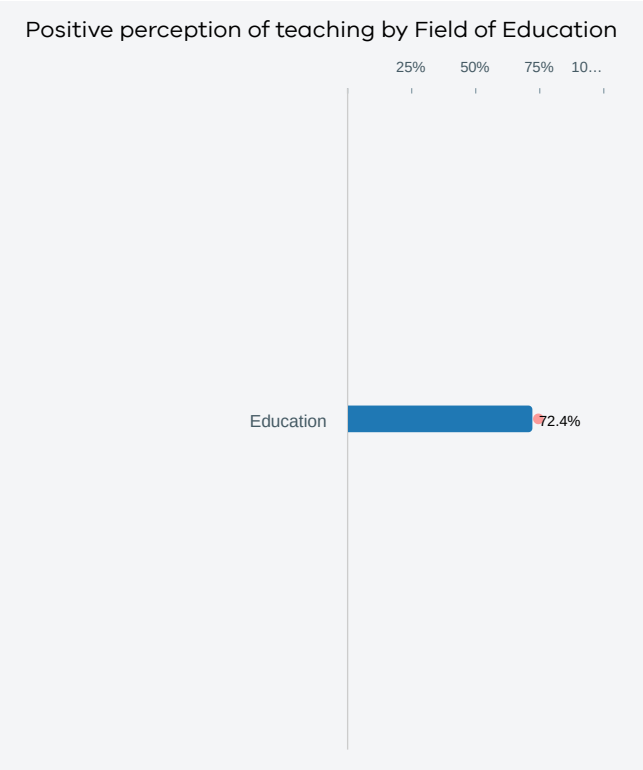
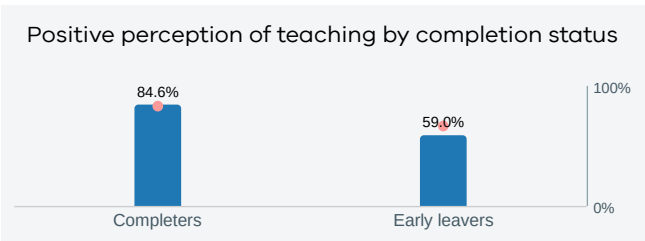
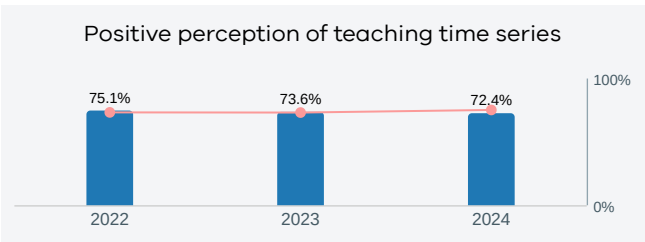
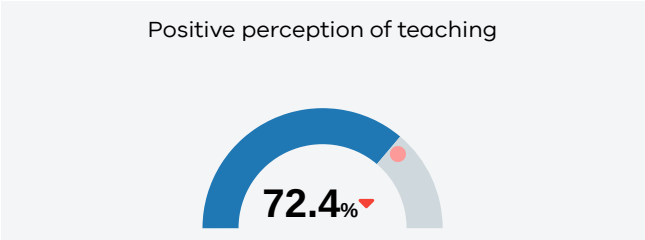
Proportion of VET students who were satisfied with training

Practical Outcomes ■ 2024 ● 2024 Victorian average ▲ Higher than previous year ▼ Lower than previous year



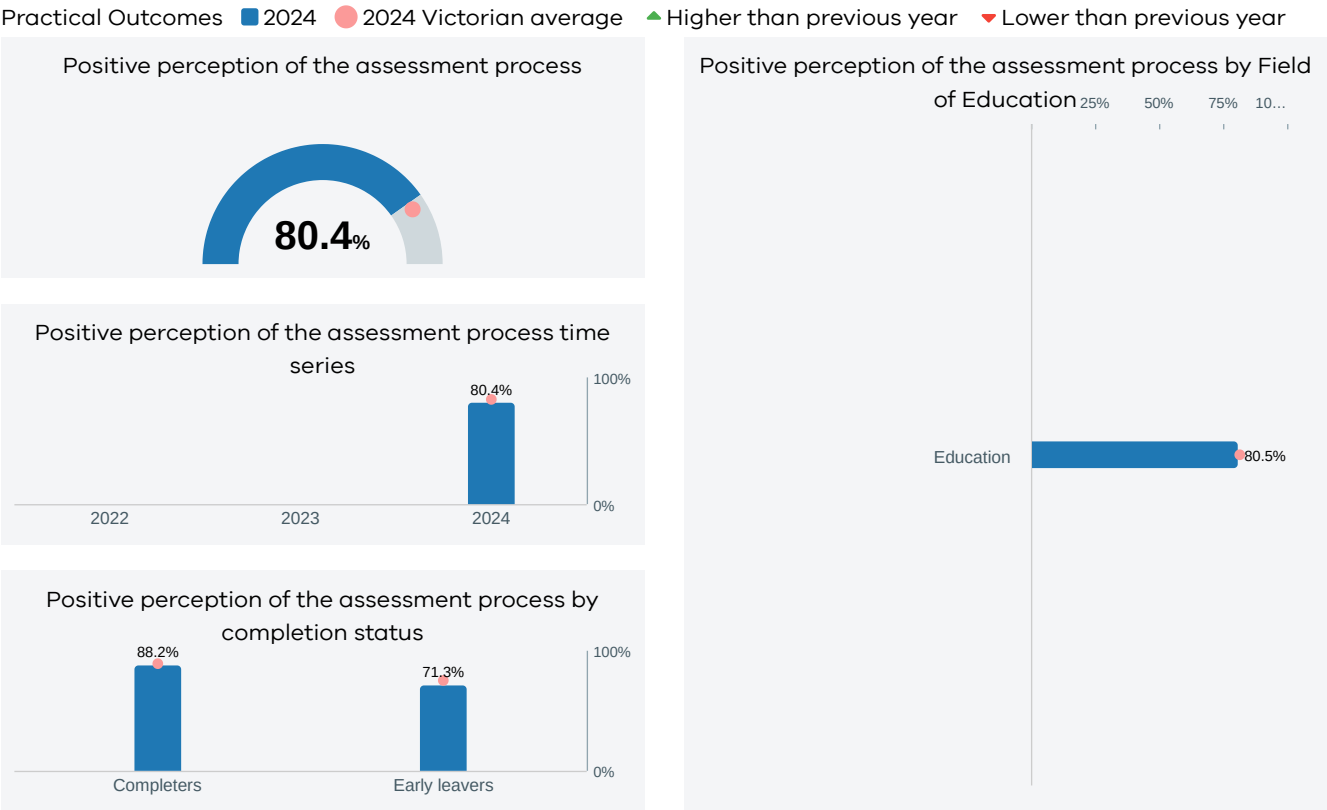
Proportion of VET students who reported a positive perception of teaching

Practical Outcomes ■ 2024 ● 2024 Victorian average ▲ Higher than previous year ▼ Lower than previous year



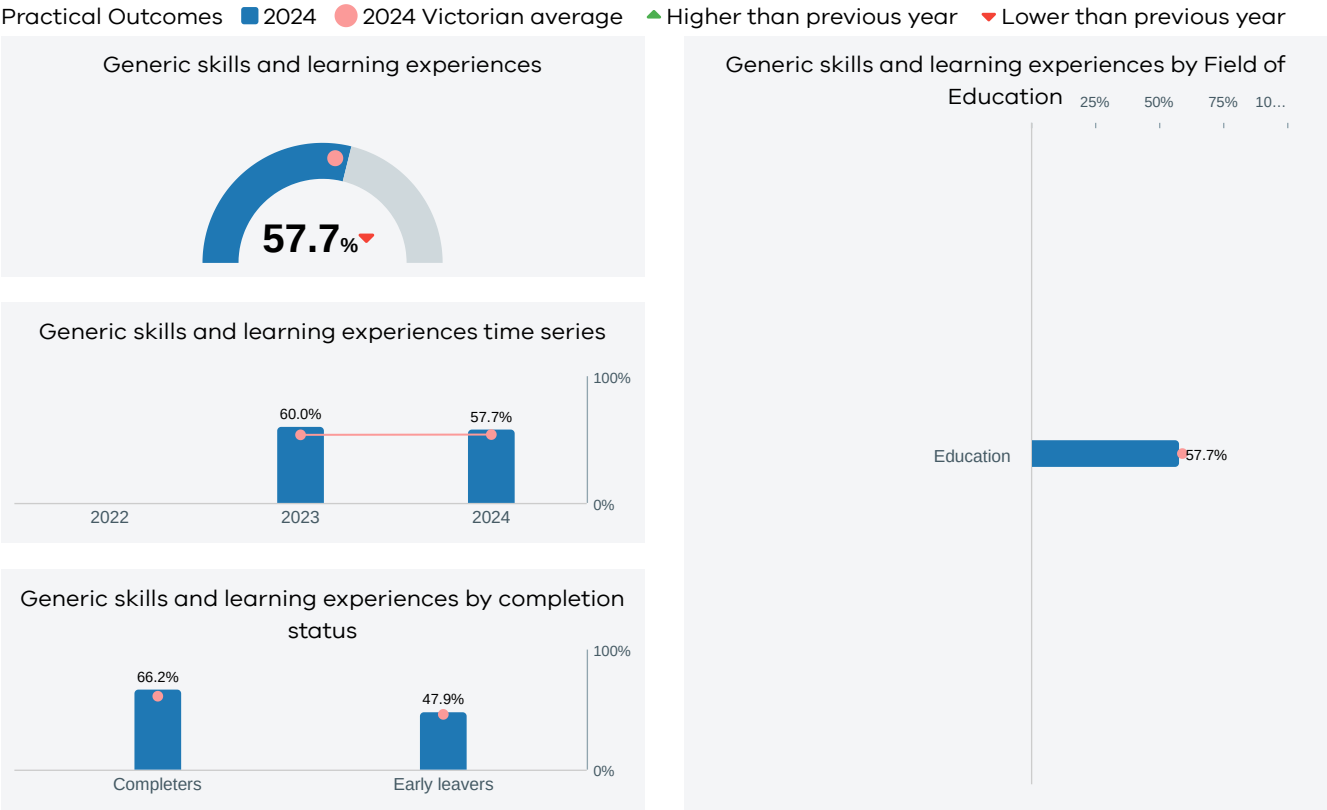
Proportion of VET students who reported a positive perception of the assessment process

The methodology used to construct this measure was changed in 2024. Consequently, results for prior years are not comparable and have not been included in the 2024 release of VETStat.



Proportion of VET students who were satisfied with generic skills and learning experiences

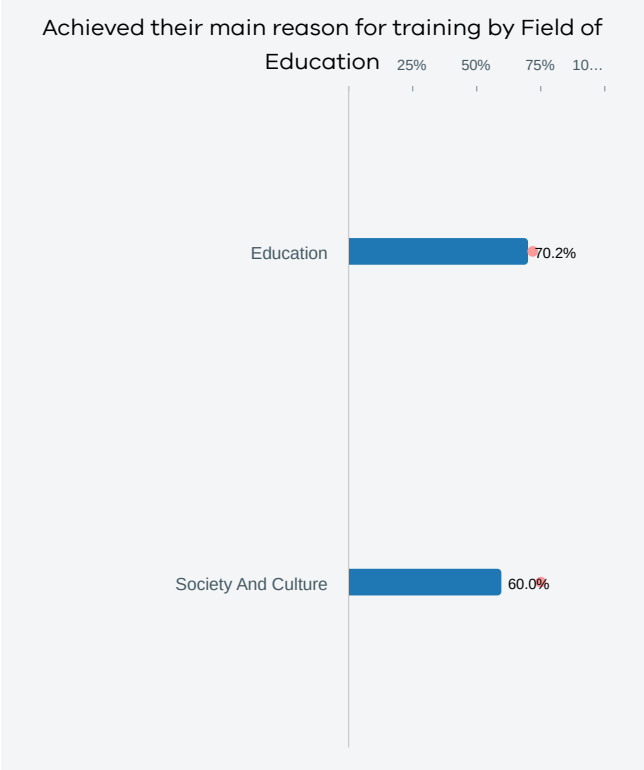
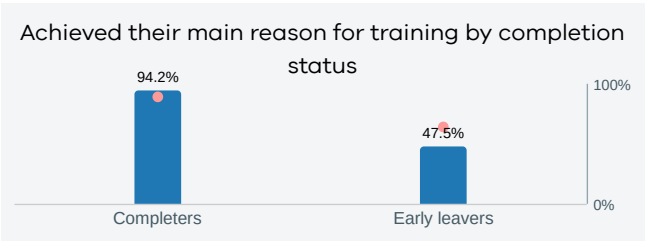
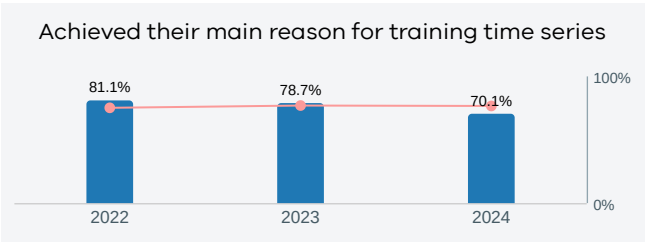
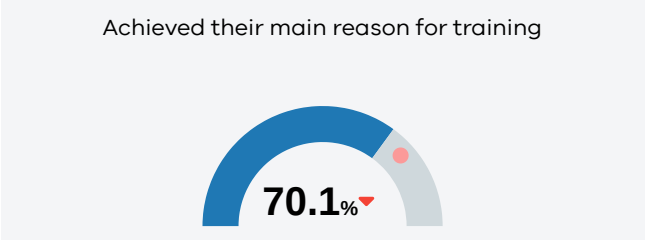
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Student outcomes

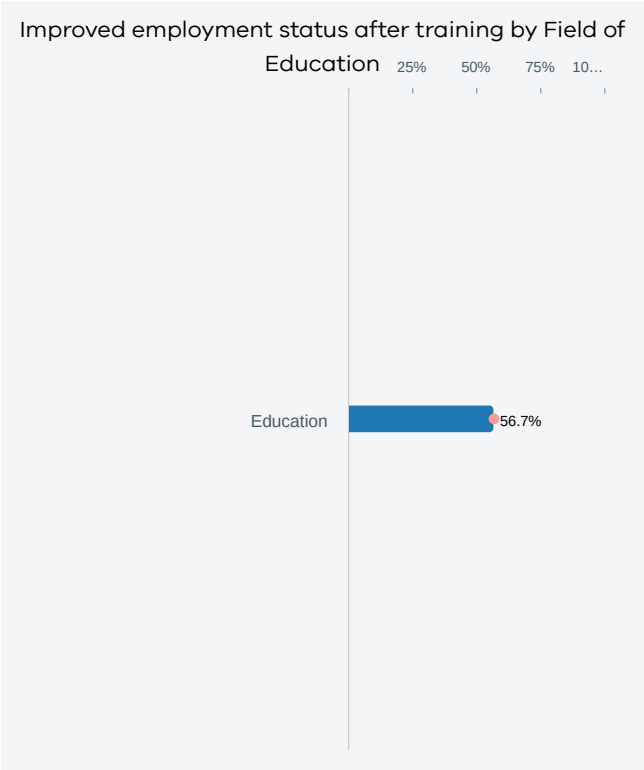
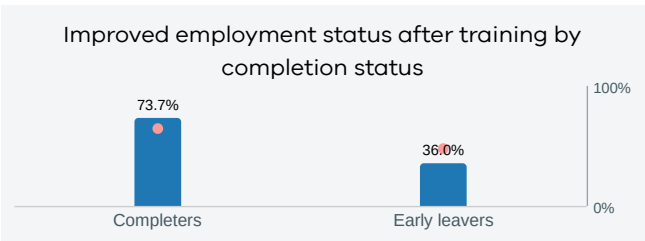
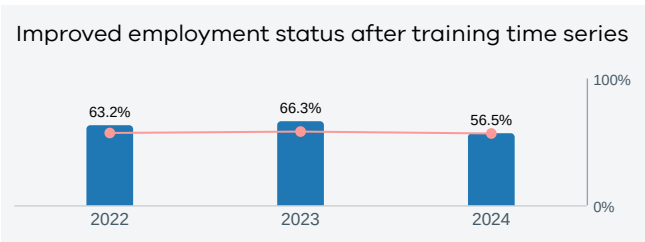
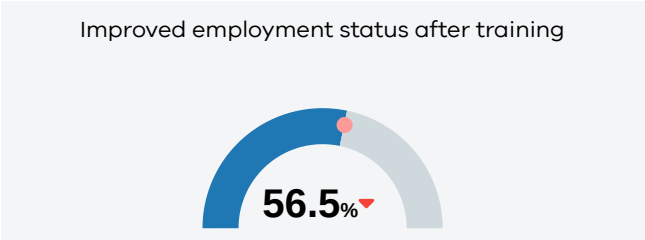
Proportion of VET students who achieved their main reason for training

Practical Outcomes ■ 2024 ● 2024 Victorian average ▲ Higher than previous year ▼ Lower than previous year



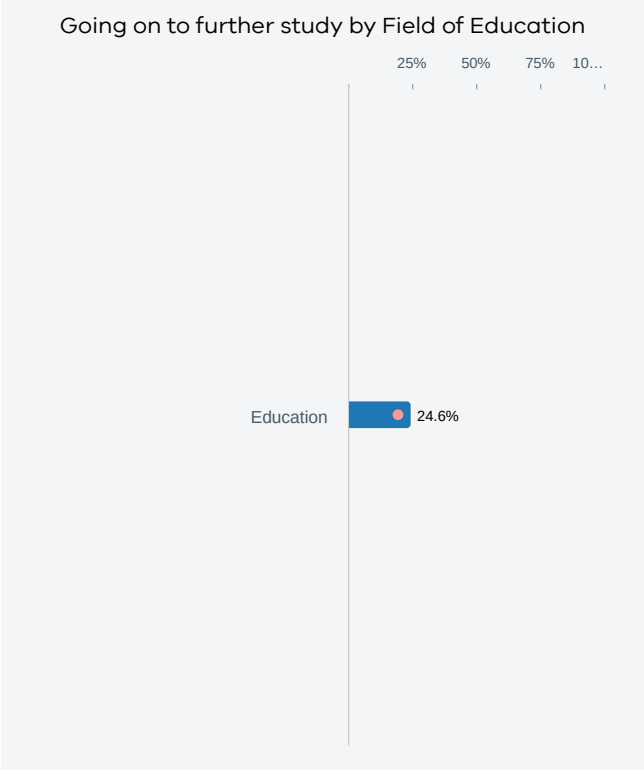
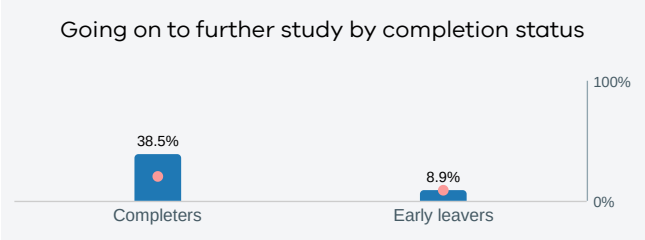
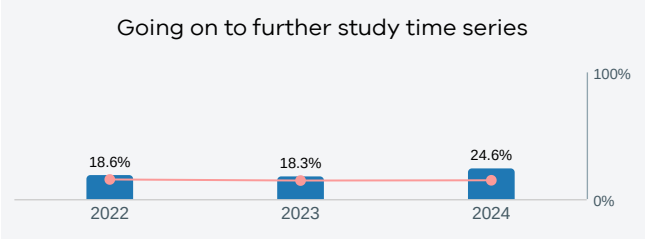
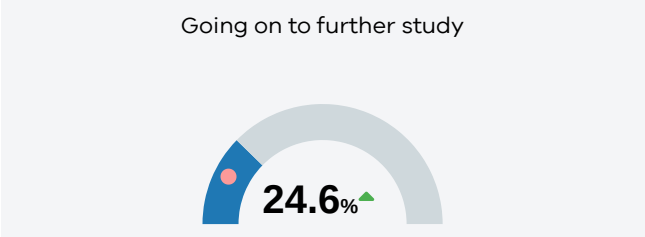
Proportion of VET students with an improved employment status after training

Practical Outcomes ■ 2024 ● 2024 Victorian average ▲ Higher than previous year ▼ Lower than previous year



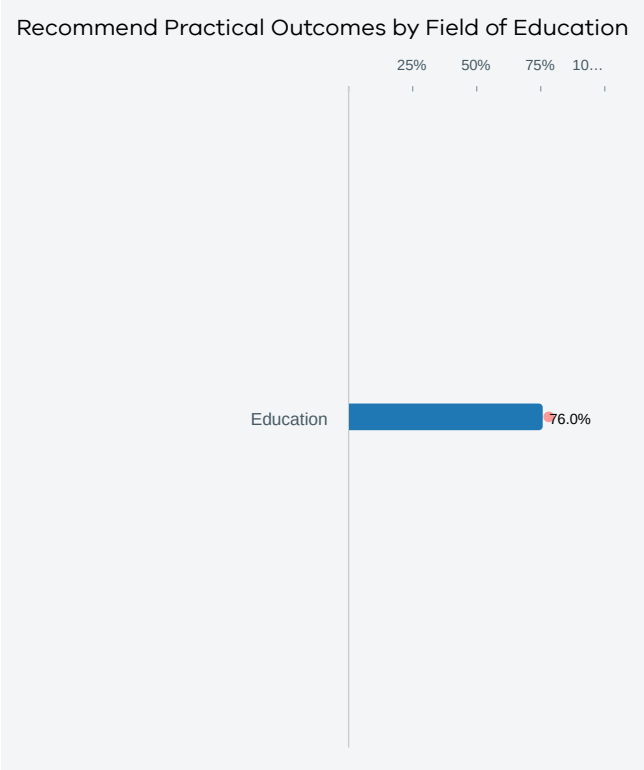
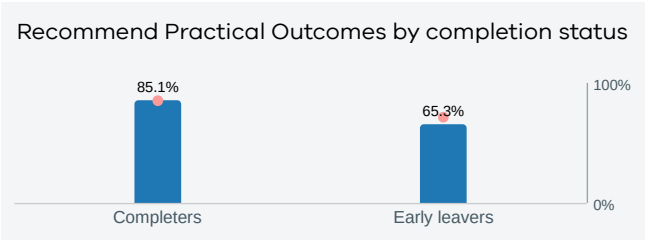
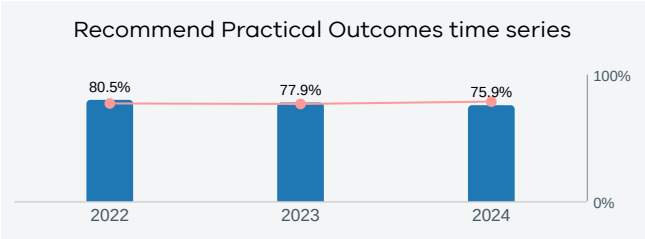
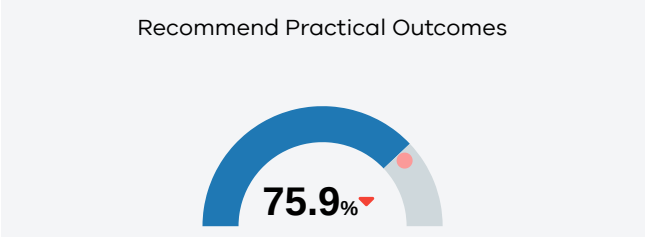
Proportion of VET students who went on to further study at a higher level than their completed training

Practical Outcomes 2024 2024 Victorian average Higher than previous year Lower than previous year



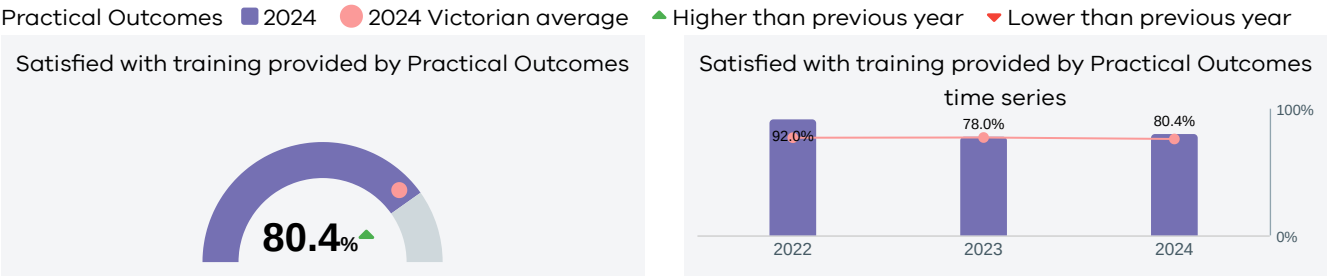
Proportion of VET students who would recommend Practical Outcomes

Practical Outcomes 2024 2024 Victorian average Higher than previous year Lower than previous year

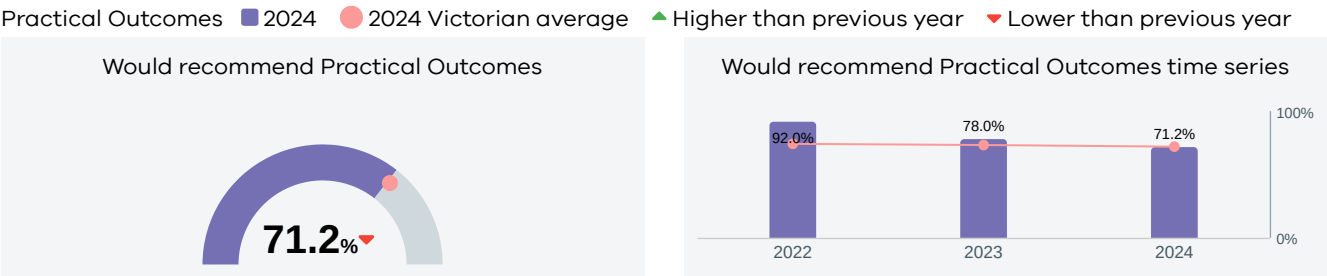


Employer feedback

Proportion of employers who were satisfied with training provided by Practical Outcomes



Proportion of employers who would recommend Practical Outcomes



Proportion of employers who reported improvement in the technical/job specific skills of their apprentices and trainees

